

Craig D Hamer

Managing Principal

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Craig Hamer is a commercially focussed professional with extensive global experience. He has managed very large global teams and run a large global business. He is a highly skilled and knowledgeable advisor to leading financial institutions and their boards. He has extensive Board, Audit and Risk committee experience. He was recently Chairman of PwC's Global Financial Services Innovation Centre

Craig was one of PwC's most experienced partners with over 25 years' experience mostly gained in the financial services sector. He has worked in Asia, Europe and North America. He has held many important positions in the firm and has been a senior partner for some of the firm's largest and most prestigious clients including HSBC, National Australia Bank, Mizuho, AIA, AMP. In his role as the Chairman of the Innovation Centre he assisted and guided a small global team to develop innovations for the future services for PwC and their clients. The team has key operations in New York, Shanghai, London, Singapore and Luxembourg.

For 6 years, he was responsible for leading our Global Financial Service Advisory practice. This business had global revenue of over \$6bn and some 8000 PwC advisers. In this role he met with our financial services advisory leaders, their clients and their teams throughout PwC around the world. The main focus of his work was in developing the firm's services in Asia. He was part of the team that created PwC's strategic vision on financial services.

Craig has also been responsible for managing key business units in the firm including the Australian audit practice and the sales and revenue growth of the Australian firm.

From 2009 to 2015 he was the HSBC Global Relationship Partner responsible for leading the relationship between the firm and HSBC. He has led many assignments covering finance, risk, regulatory, revenue growth and digital initiatives in a number of countries including in America. He has strong relationships with key executives at HSBC in all their major locations around the world. He led a large team PwC specialists and was responsible for managing a global relationship that spans some fifty countries and businesses.

In 2004, he led a PwC team which investigated the foreign exchange trading losses at the National Australia Bank. This was an extremely sensitive public assignment that Craig managed, dealing with key executives, the Board and regulators. The report to the board was one of the first investigative reports made public and to raise the issue of "culture" and its affect on a financial institution. For this assignment

Craig was awarded PwC's Edwin Flack Award – the highest award allocated to partners of the Australian Firm for outstanding client service. Craig has since fielded many questions from industry and academics on determining cultural issues. The new CEO of the bank then used Craig to lead many assignments including preparing a strategic plan, a cost reduction plan and managing the results of the sub prime and the global financial crisis.

Craig has also coached and mentored many Partners and senior staff at PwC and at his clients. He has been the primary sponsor of a large number of Partners in Australia. He has also mentored and trained Partners in London, New York, Hong Kong, Singapore and Tokyo. Team building and people development has been one of the most satisfying aspects of his career.

Craig was a Fellow institute of Chartered Accountants in Australia and graduated with a Diploma of Commerce (1976) Swinburne University, Melbourne. He has attended and designed many PwC training courses including topics such as global account management.
