

BARBARA D. KISSNER

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Business Analysis – Project Management – End-to-End Operations Management

Ms. Kissner is C-Level technology professional with 20+ years of demonstrated success in delivering high impact business applications in the financial services industry. She has extensive experience in systems development, IT security, risk management, governance and compliance. She possesses excellent communications and presentation skills and was selected as **ComputerWorld** Premier 100 IT Leaders Honoree 2014.

- Product development
- Agile and RAD Methodologies
- System implementation
- Process optimization
- Technology transformation
- Systems integration
- Cost analysis and reduction
- Consensus building
- Managerial and supervisory skills
- Cross-divisional initiatives
- Presentation skills
- Strategic planning
- Relationship Management
- Collaboration
- Operational workflow
- Compliance expertise
- Business continuity
- Data privacy
- Leadership
- Cyber security
- IT Governance

HIGHLIGHTED CAREER ACHIEVEMENTS

- Established an enterprise data warehouse utilizing real-time data and OLAP reporting services. Created web-based analytical applications to manage underwriting, credit risk, premium and loss. (IFIC)
- Reengineered and modernized the network, application development and communications platforms; introduced network management software, Microsoft .Net, SQL Server, Reporting/Analytical Services, SharePoint and MPLS/AVPN technology. This resulted in immediate increased productivity and improved customer satisfaction. (IFIC)
- As Program Director, led the technology teams which delivered Prudential's IPO in December 2001. This included the integration of over 48 separate policy administration systems and the creation of 15+ million household entities to manage asset distribution. Ensured that all technology platforms met industry standard IT security standards. Established a best practices SDLC and IT security platform with 100% adherence. Promoted to lead the entire IPO systems effort. (Prudential)
- Developed international program to educate global representatives on identification and correction of SOX issues. Remediated large backlog of open reportable SOX items; subsequent years produced less than 20 additional items, demonstrating positive cultural change and integration of governance principals. (CIT)

EMPLOYMENT SUMMARY

Pendulum Consultants LLC (IFIC, Everest Reinsurance, AlphaSights)	2015 - Present
International Fidelity Insurance Company	2007 - 2015
BankAtlantic	2007
CIT	2004 - 2006
Prudential Financial	1997- 2004